

ODHRÁN (ORAN) ROCHE

odhranroche@gmail.com
[linkedin.com/in/odhranroche](https://www.linkedin.com/in/odhranroche)
odhranroche.com/references

Technical Learning Developer

Technical training and documentation specialist with an educational background in computer science, three years technical experience, and eight years building and deploying technical training programs. Expertise in training content creation, training facilitation, instructional design, employee coaching and performance improvement. Academic and practical experience working with AI systems and task automation.

EXPERIENCE

Senior Technical Writer, Learning & Development

August 2024 – June 2026

Orange Logic

Waterford, Ireland (Remote)

- Built and managed a software engineer onboarding program, which standardised technical onboarding
- Architected training process and strategy, aligning HR and engineering management processes around training
- Led interviews and assessments for expanding the learning and development team, trained new team members
- Trained and coached technical contributors in documentation standards and writing best practices
- Designed and implemented an internal LLM-assisted documentation review agent to help review technical content

Technical Content Developer

April 2021 – July 2024

IBM

Sofia, Bulgaria

- Built technical learning packages for support engineers to learn about and install new hardware devices
- Edited educational content before publication, trained new content developers in writing standards and processes
- Coached, trained, and supervised a team of interns
- Coordinated an internal communications team for a global DEI program

Technical Trainer

November 2018 – April 2021

Tungsten Automation

Sofia, Bulgaria

- Built and deployed a technical skills training program for onboarding and upskilling support engineers
- Built and maintained LMS-based online training modules (LearnUpon)
- Delivered in person and virtual workshops and training sessions
- Set training KPIs, measured and reported on KPIs
- Managed the technical training portfolio, updating and sunsetting courses as needed

Software Engineer

May 2017 – November 2018

Paysafe Group, Sofia, Bulgaria

Operations Engineer

January 2014 – April 2016

MasterCard Worldwide, Dublin, Ireland

EDUCATION

University College Dublin

September 2009 – June 2013

Bachelor of Science in Computer Science

- A four year degree covering theoretical and practical computer science. Focused on artificial intelligence, including modules about machine learning, computer vision, natural language processing, and nature-inspired algorithms.

VOLUNTEER PROJECTS

- Founder - FindARescue.ie
- Leader - Clonmel Community Pride 2025 (past)
- Internal Communications Leader - IBM LGBTQ+ BRG (past)

SKILLS

- Technical writing: Style guide implementation, coaching and providing feedback, editing content
- Training: Onboarding, in-person and virtual training facilitation, LMS management, instructional design
- Tools: LearnUpon, Moodle, Articulate, FrameMaker, Canva, Lucid, Camtasia
- Technical: Java, Agile, Kanban, Linux, Bash
- Languages: English (native), Bulgarian (A2), Irish (A2)